

# The Office of Audit, Risk and Compliance

2022 Hotline Data

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**Oregon State**  
University



Oregon State  
University

# Agenda

- Hotline Importance
- 2022 Metrics
- Effectiveness of the hotline
- Hotline Management
- Continual Improvement





# Hotline Importance



Ethis and compliance program.



Confidential and anonymous reporting.



Fraud detection.

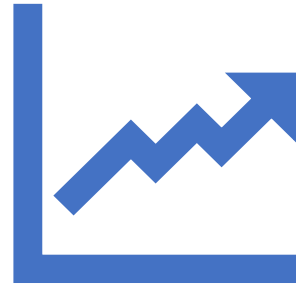


Promotes an ethical culture.



Trusted by employees.

# Hotline Metrics



**Numbers increasing to pre-pandemic levels**

27% Increase from 2021



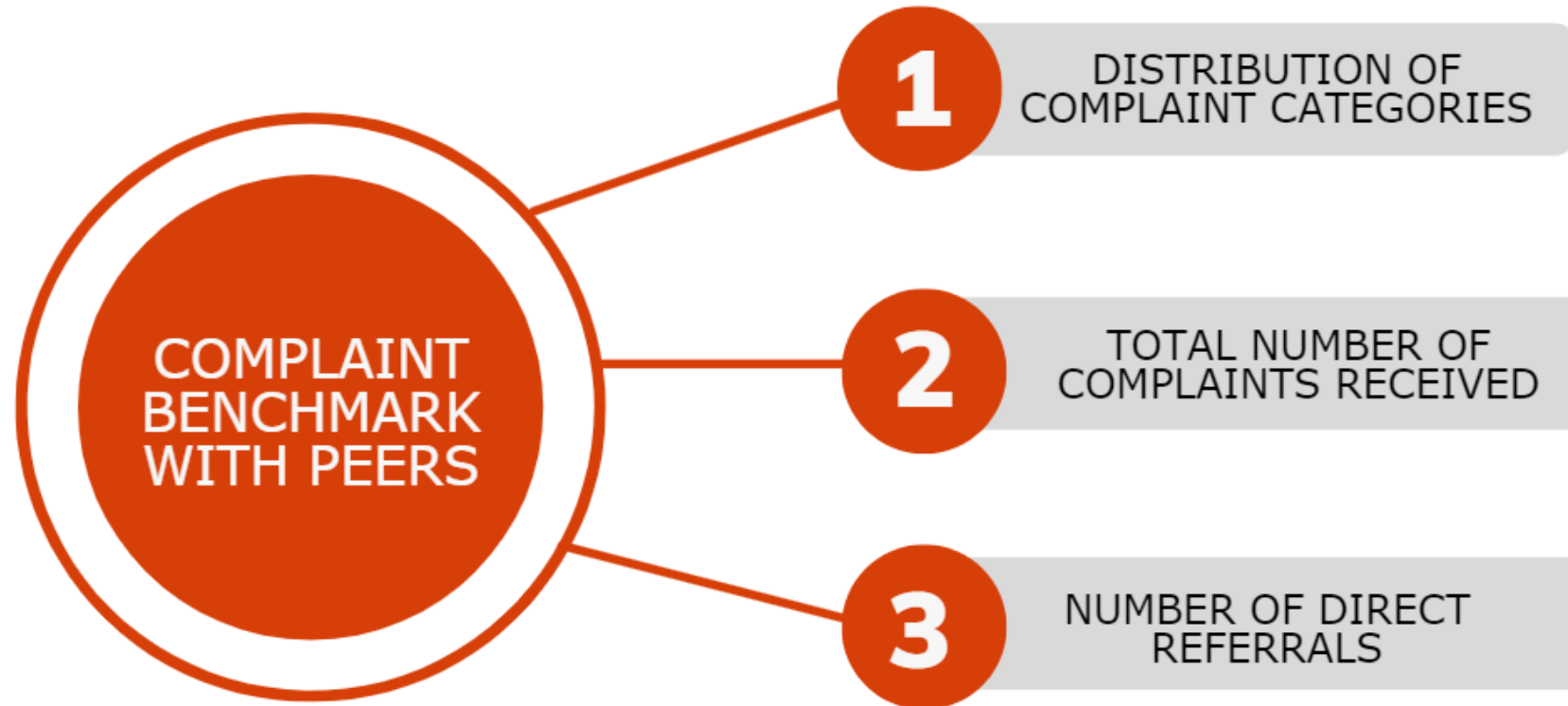
**Awareness of the Hotline**

Reports for 8 of 9 Functional Areas

Reports Received from Varied Sources



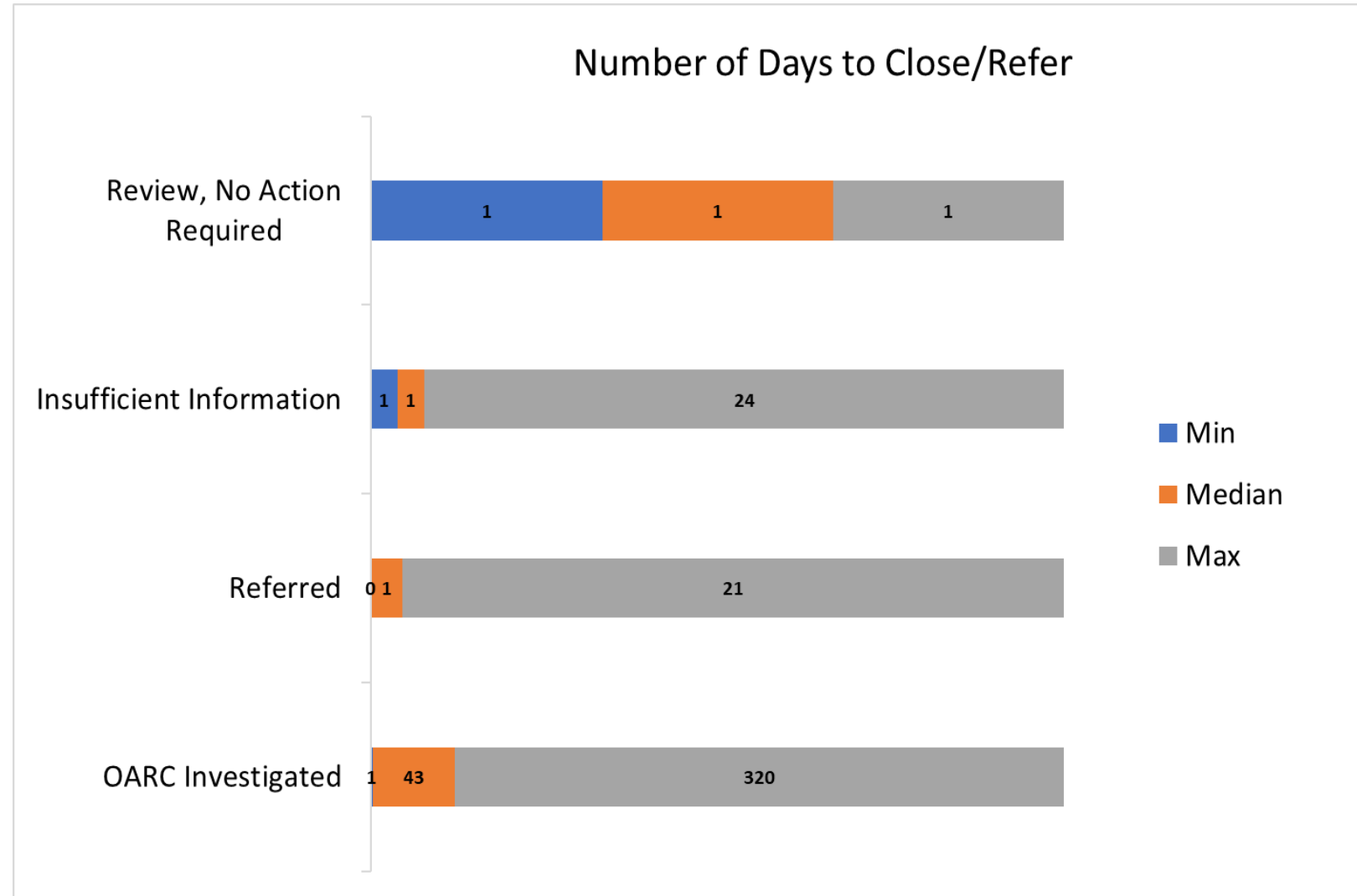
# Effectiveness of the Hotline



# Management of the Hotline

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- Risk ranking assists with prioritization.
  - 1 rated as high risk
  - Referred same day



## Continual Improvements

- Recruitment for Integrity Hotline Program Manager
- Updated hotline posters
- Refresh outreach program
  - Beaver stress balls
  - Flyers
  - Wallet cards

