

STUDENT AFFAIRS DIVISION: MISSION, PROGRAMMATIC AREAS AND KEY METRICS

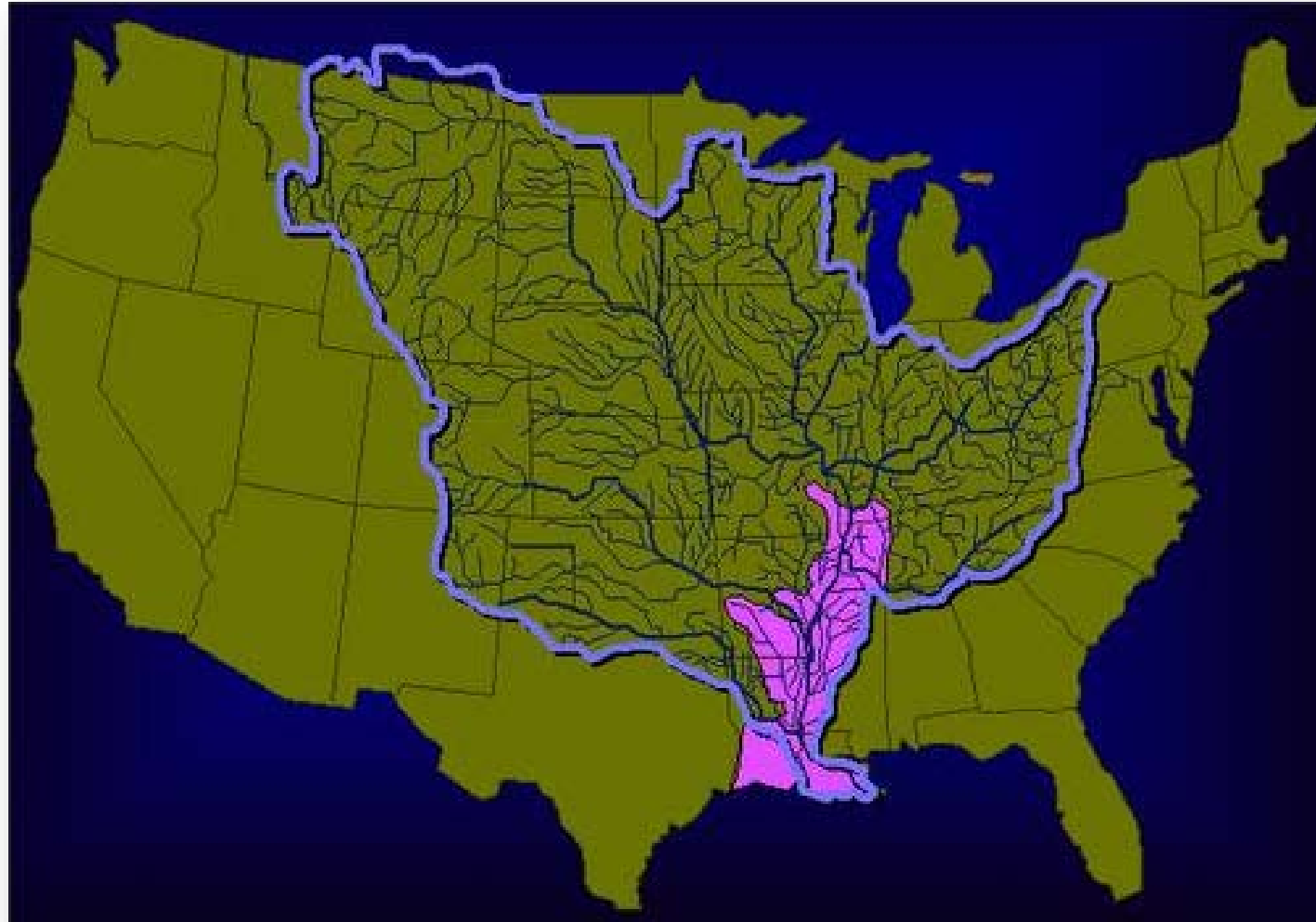
Susie Brubaker-Cole, Vice Provost for Student Affairs



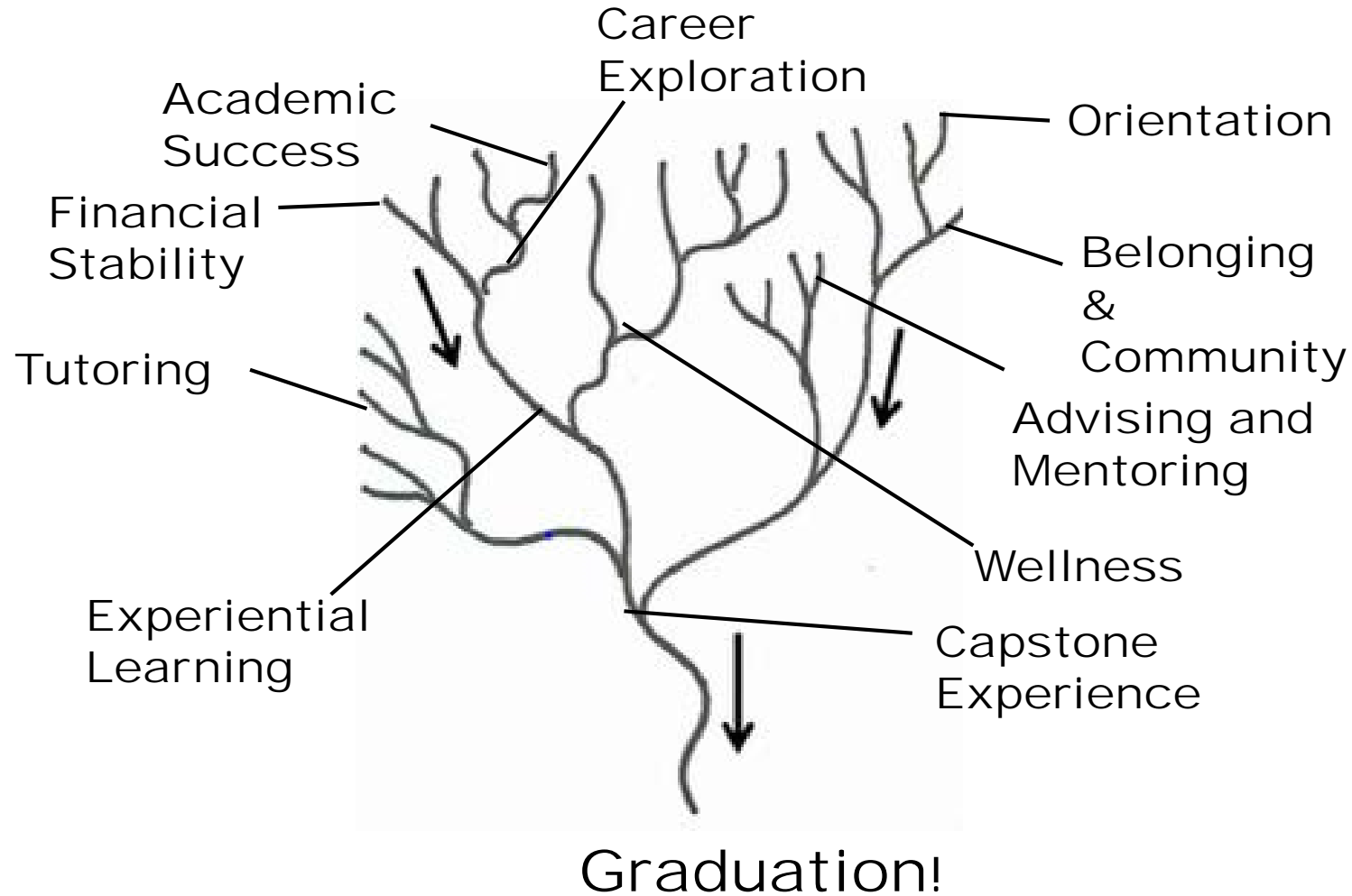
Presentation Overview

- Big picture of student success
- Student Affairs' mission and programmatic areas
- How we measure quality and impact
- Deep dive into two areas of focus
- Questions and discussion

Student Success: A River with Tributaries



Student Success: A River with Tributaries



Student Affairs Mission

To enhance learning and strengthen the educational experience of OSU students through (primarily) co-curricular programs and services

Student Affairs' Five Domains of Learning and Service

- Health and Well-Being
- Diversity and Global Consciousness
- Career Discovery and Development
- Community and Civic Engagement
- Personal and Leadership Development

What's In Student Affairs?

- Counseling and Psychological Services
- Student Health Services
- Recreational Sports
- University Housing and Dining Services
- Memorial Union
- Childcare and Family Resources
- Diversity and Cultural Engagement
- Career Development Center
- Research, Evaluation, and Planning

What's In Student Affairs? – continued

- Office of Student Life:
 - Orientation programs
 - Student care and threat assessment
 - Disability Access Services
 - Student Conduct and Community Standards
 - Corvallis Community Relations
 - Fraternity and Sorority Life
 - Human Services Resource Center
 - ASOSU
- Student Leadership and Involvement:
 - Leadership Development
 - Civic Engagement
 - Orange Media Network
 - Craft Center
 - Student Clubs

Key Metrics: Programmatic Quality and Impact

- Large-scale student surveys
- Student participation data and impact analysis
- Periodic departmental reviews
- Professional accreditation
- Regular department-level assessment

Focus Area 1:

Student Care and Case Management

2016-17 Basic Assistance Student Cases

Basic Assistance Case Type	Number
Academic Concerns	41
Navigating Processes	45
Conduct Issues	10
Concern with Faculty/Staff	12
Health and Wellbeing	53
Sexual Violence	9
Student Death	2
Family Concerns	15
Other	44
Total	231

2016-17 Complex and High-Need Student Cases

Complex Case Type	Number
Academic Concerns	7
Navigating Processes	3
Conduct Issues	13
Concern with Faculty/Staff	19
Health and Wellbeing	23
Sexual Violence	4
Student Death	7
Other	13
Total	89

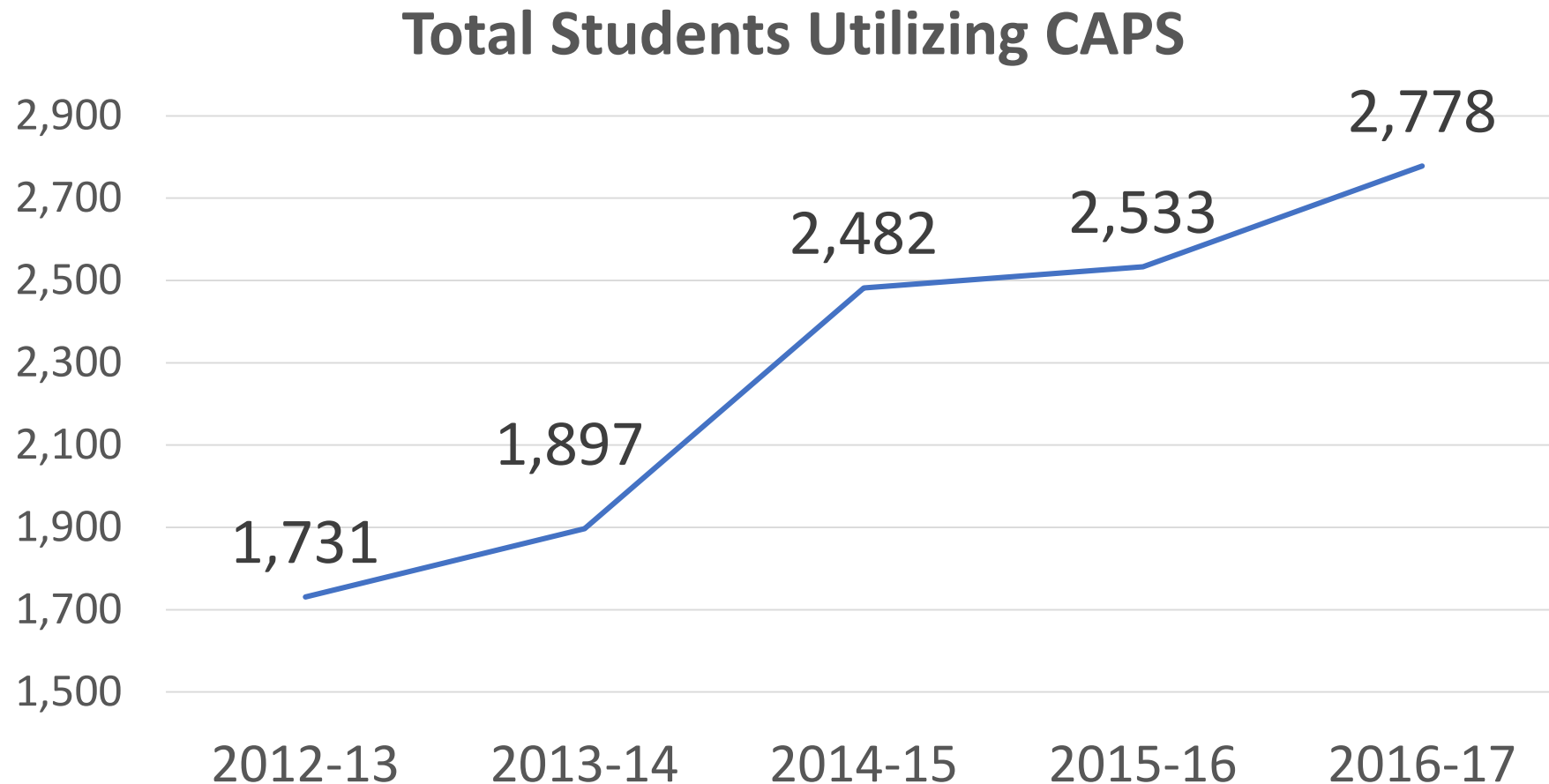
Focus Area 2: Student Mental Health

OSU Mental Health Snapshot

- 32% of OSU students screened positive for depression
- 25% of OSU students screened positive for moderate to severe anxiety
- 33% of OSU students have been diagnosed with a mental disorder
- 11% of OSU students reported having suicidal thoughts during the past year
- 45% of OSU students reported that mental health challenges impaired their academic performance 3 or more days during the past month

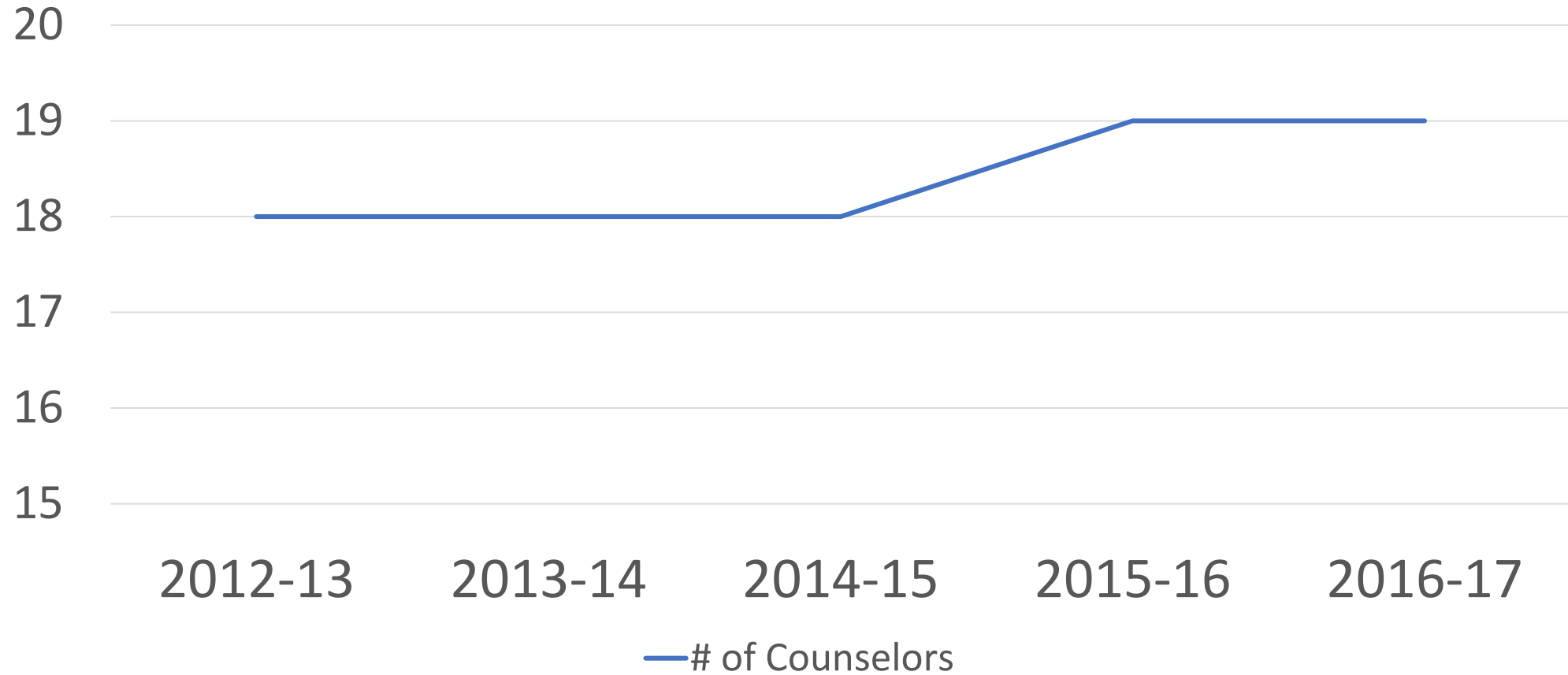
Source: Healthy Minds Study, 2015-2016

Utilization of CAPS Services



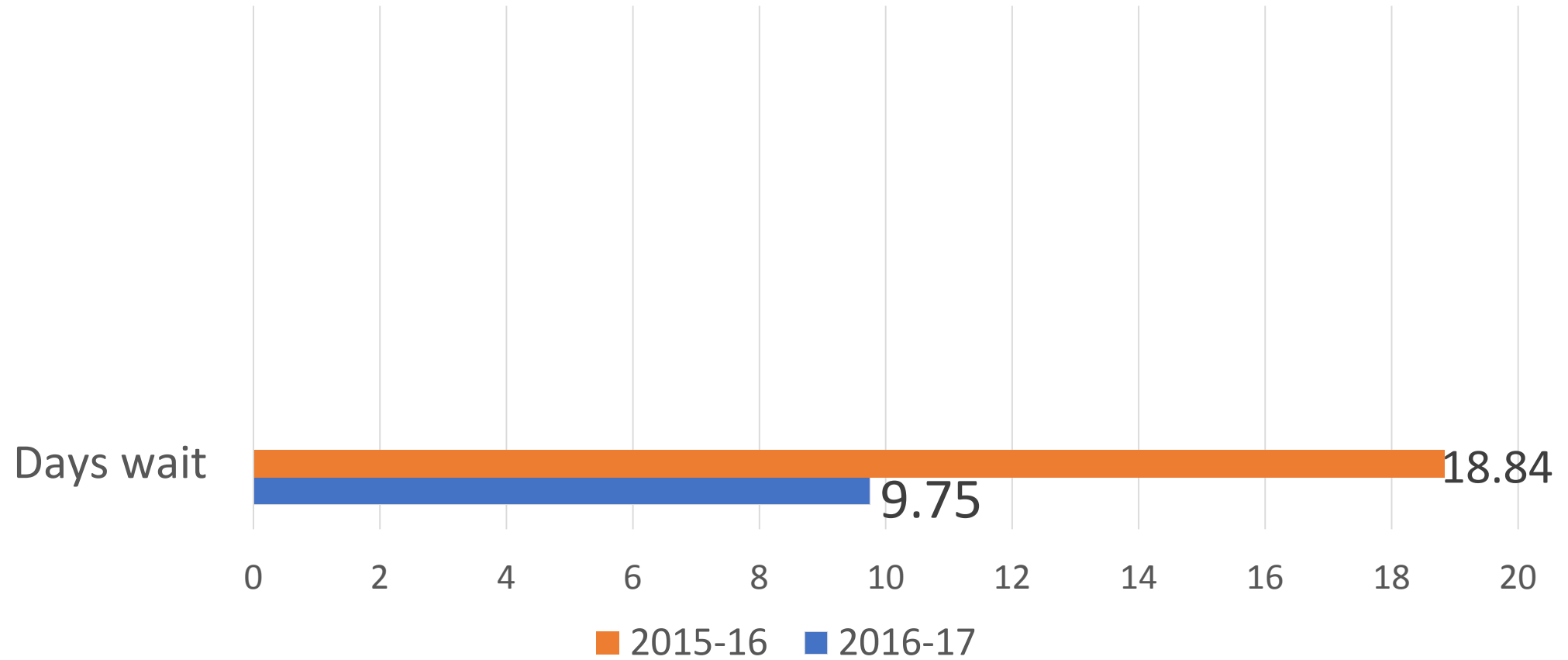
CAPS Therapy Capacity

Total CAPS Counselors Funded



CAPS Access Issues

Average Wait until Assigned First Appointment



What CAPS Is Doing To Adapt

- Focus on brief treatment cycles
- Triage for “stepped care” model (don’t assume every student needs individual therapy)
- Leverage technology to increase efficiency
- Conduct proactive outreach & service delivery to vulnerable populations
- Hire for specific therapeutic expertise

Q & A and Discussion